

Shropshire Equality and Social Inclusion Impact Assessment (ESIIA)

Contextual Notes 2014

The What and the Why:

The Equality and Social Inclusion Impact Assessment (ESIIA) tool replaces the Equality Impact Needs Assessment (EINA) tool previously in use by Shropshire Council. It is a tool to help us to identify whether or not any new or significant changes to services, including policies, procedures, functions or projects, may have an adverse impact on a particular group of people, and whether the human rights of individuals may be affected.

What we are now doing is broadening out such assessments to consider social inclusion. This is so that we are thinking as carefully and completely as possible about all groups and communities in Shropshire, including people in rural areas and people we may describe as vulnerable, as well as people in what are described as the nine 'protected characteristics' of groups of people in our population, e.g. age, or gender reassignment. We demonstrate equal treatment to people who are in these groups and to people who are not, through having what is termed 'due regard' to their needs and views when developing and implementing policy and strategy and when commissioning, procuring, arranging or delivering services.

It is a legal requirement for local authorities to assess the equality and human rights impact of changes proposed or made to services, such as through a new policy or a change in procedure. Carrying out ESIIAs helps us as a public authority to ensure that, as far as possible, we are taking actions to meet the general equality duty placed on us by the Equality Act 2010 to have what is called *due regard* to the three equality aims in our decision making processes. These are: eliminating discrimination, harassment and victimisation; advancing equality of opportunity; and fostering good relations.

The How:

The assessment comprises two parts: a screening part, and a full report part.

Screening (Part One) enables energies to be focussed on the service changes for which there are potentially important equalities and human rights implications. If screening indicates that the impact is likely to be positive overall, or is likely to have a medium or low negative or positive impact on certain groups of people, a full report is not required. Energies should instead focus on review and monitoring and ongoing evidence collection, enabling incremental improvements and adjustments that will lead to overall positive impacts for all groups in Shropshire.

A **full report (Part Two)** needs to be carried out where screening indicates that there are considered to be or likely to be significant negative impacts for certain groups of people, and/or where there are human rights implications. If you are not sure, a full report is recommended, as it enables more evidence to be collected that will help you to reach an informed opinion.

Shropshire Council Part 1 ESIIA: initial screening and assessment

Please note: prompt questions and guidance within boxes are in italics. You are welcome to type over them when completing this form. Please extend the boxes if you need more space for your commentary.

Name of service change

Church Stretton Library Service

Aims of the service change and description

Background

Shropshire Council's budget is reducing and the way in which it delivers services is changing. We are coming to the end of the first year of a 3 year financial plan through which £80 - £90m will be saved. Shropshire's current and future population demographics means that vital services such as looking after elderly people and vulnerable children have to be prioritised. Changes to all local and strategic services are unavoidable. The Cabinet approved budget reduction for the library service of £1.3m - £1.5m means that the budget available for Church Stretton library will not be sufficient to deliver the service in the current way or location. This applies to all of our libraries across the county and the back office function of the service, not just Church Stretton. We are seeking local solutions to these challenges that will result in a sustainable, if altered library service that meet our statutory duties.

Shropshire Council aims to deliver library services in partnership with communities so that they can be tailored to support the individual needs of people in their communities and help ensure that those who have specific needs can access services appropriately.

The redesigned library service will result in a range of different delivery activities including face to face provision, digital and virtual provision and an outreach programme targeted at specific groups. Alongside this change the network of library buildings will be reconfigured.

The library network will include -

- 6 strategic library hubs in major towns to improve accessibility and cater for the larger populations in the larger market towns.
- 10 local hubs/libraries offering core community services in partnership with town and parish councils, voluntary and community groups, with a core aim of increasing opening hours.

Church Stretton library is in the latter group and since early 2014 Shropshire Council has been working in partnership with key organisations in the town to develop a solution for the future of the library that is high quality, affordable and sustainable.

Data, information and intelligence

In addition to the information and intelligence we gather through the 2nd February to 16th March consultation period, we will gather, analyse and understand statistical data relating to Church Stretton to complete this ESIIA and inform the final decision making. This will include, but not be limited to the data listed below. Looking at the detail below we can see, as examples, that there is a higher proportion than average of people aged over 65 living in Church Stretton, at the moment 21% of active users live within 0.5km of the library building and if the service was located at Church Stretton School, this would fall to 14% and that the number of active users of the library has decreased over the years,. These are just examples of the important information that we will be taking into consideration within this ESIIA and in our decision making.

Key Facts: Church Stretton Parish (note that users of the library may live outside the parish boundary). A full parish profile can be found at <http://shropshire.gov.uk/media/931405/Church-Stretton-Parish-Profile-2014.pdf>

Area	3132.5 hectares
Population density	1.50 persons per hectare
Total population	4671 (2209 males, 2462 females)
Household population	4537 (97.1%)
Households	2180
Dwellings	2350
Communal Establishment no./ population	16 Communal Establishments totalling 134 residents (2.9% of total population)

Source: 2011 Census, Office for National Statistics, © Crown Copyright 2014.

Church Stretton Parish - population age structure

Early years	3.0% (139 children) of the population were aged 0 to 4 years in March 2011. This compares with 5.1% at County level, 6.3% regionally and 6.3% nationally.
School age	12.0% (562 children) of the population were aged 5 to 17 years in March 2011. This compares with 14.9% at County level, 15.8% regionally and 15.1% nationally.
Working age	49.7% (2321 people) of the population were aged 18 to 64 years in March 2011. This compares with 59.3% at County level, 61.0% regionally and 62.3% nationally.
Retirement age	35.3% (1649 people) of the population were aged 65 and over in March 2011. This compares with 20.7% at County level, 16.9% regionally and 16.3% nationally.
Over 85 year olds	6.4% (298) of the population were aged 85 and over in March 2011. This compares with 2.7% at County level, 2.2% regionally and 2.2% nationally.

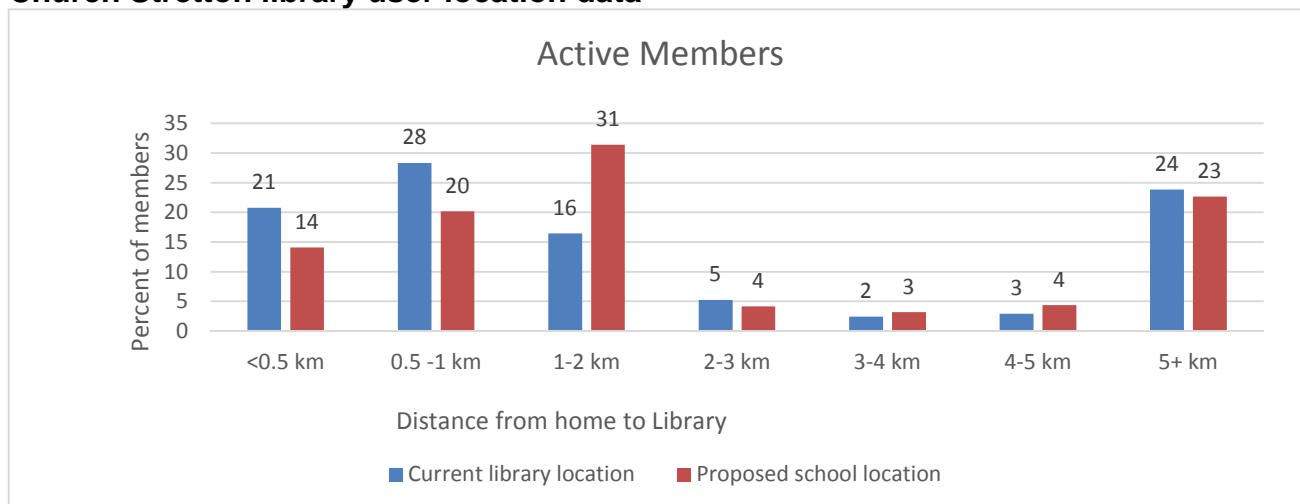
Source: 2011 Census, Office for National Statistics, © Crown Copyright 2014.

Church Stretton library use statistics

	2010/11	2011/12	2012/13	2013/14	
Visits	44318	46865	38663	36588	-17.5%
Active users	1,881	1,769	1,705	1,642	-13%
Computer time	289,771	262,280	248,831	235,457	-18.75%
Loans	55,344	54,773	52,098	50,372	-9%
Requests	2332	2,711	2,471	2,116	-9%

*number of current active users is 1494 – a 20.5% decrease from 2010/11

Church Stretton library user location data



Church Stretton School proposal

Church Stretton School has developed and presented a proposal to create a public and school library, to be managed by the school, in a new shared space at the school. There would be on-going central library service support and important services such as the Home Delivery Service and Books on Prescription would remain unaffected. This is Shropshire Council's preferred option for a future library service in the town as the school's proposal will reduce the ongoing direct running costs of the branch to zero – the school will cover these costs. Capital funding is needed to invest in reconfiguration work of classrooms to create the new shared space and it is planned that this would come from external funding sources.

Consultation period

Shropshire Council, Church Stretton School and the partner organisations who have been working together all recognise that moving the library service to a new location could affect some 'protected characteristic groups' and the impact of this proposed change and any consequent proposed mitigating action needs to be fully understood before a final decision is made. A 6 week consultation period with targeted engagement with older people, people with disabilities and young people will now be carried out and the results analysed before any final recommendation is made.

Intended audiences and target groups for the service change

- All residents of Church Stretton and the surrounding area – specifically all registered members of the library and particularly all 1469 active members (who have borrowed a book in the last 12 months).
- Older people, people with disabilities and young people who have been identified as potentially being affected by the service change – this is a particular need for Church Stretton.
- The volunteers who support the work of the library – both in delivering the home library service in and around Church Stretton and within the library itself – shelving books, etc.
- Members of the groups who use the library building for activities, e.g. Rhyme Time sessions, Time to Listen and the Reading Group.

Evidence used for screening of the service change

- Analysis of the 223 responses to the community conversation that took place in November/December 2014 on the proposal to relocate the library service to Church Stretton School.
- Analysis of data on the location of library users' home addresses in relation to both the current library location and the proposed location of Church Stretton School.
- Analysis of the consultation on the future of the library service to be held from 2nd Feb to 16th March 2015.
- Analysis of a survey on library users' travel arrangements to be held during the consultation period.
- Analysis of the targeted consultation with older people, people with disabilities and young people.

Specific consultation and engagement with intended audiences and target groups for the service change

- A community conversation that took place in November/December 2014 on the proposal to relocate the library service to Church Stretton School.
- A drop-in information session held in November 2014
- Presentation on the proposal at Strettondale LJC in November 2014
- Engagement with Church Stretton Library Support Group
- Consultation period held between 2nd February and 16th March 2015
- Additional engagement and targeted consultation as informed by the ESIIA
- Survey on current library users' travel arrangements held during the consultation period

Potential impact on Protected Characteristic groups and on social inclusion

High Negative	Significant potential impact, risk of exposure, history of complaints, no mitigating measures in place or no evidence available: urgent need for consultation with customers, general public, workforce
Medium Negative	Some potential impact, some mitigating measures in place but no evidence available how effective they are: would be beneficial to consult with customers, general public, workforce
Low Negative	Almost bordering on non-relevance to the ESIIA process (heavily legislation led, very little discretion can be exercised, limited public facing aspect, national policy affecting degree of local impact possible)

Initial assessment for each group

Please rate the impact that you perceive the service change is likely to have on a group, through inserting a tick in the relevant column.

Protected Characteristic groups and other groups in Shropshire	High negative impact <i>Part Two ESIIA required</i>	High positive impact <i>Part One ESIIA required</i>	Medium positive or negative impact <i>Part One ESIIA required</i>	Low positive or negative impact <i>Part One ESIIA required</i>

<p>Age (please include children, young people, people of working age, older people. Some people may belong to more than one group e.g. young person with disability)</p>	<p>√ -ve impact on those people unable to access the library in a different location due to their age. Mitigation through additional transport arrangements must be considered.</p>		<p>√ +ve impact of more opening hours on working people +ve impact on children and families if the service was located closer to the nursery, the Children's Centre, the leisure centre and the primary and secondary schools</p>	
<p>Disability (please include: mental health conditions and syndromes including autism; physical disabilities or impairments; learning disabilities; Multiple Sclerosis; cancer; HIV)</p>	<p>√ -ve impact on those people unable to access the library in a different location due to a disability. Mitigation through additional transport arrangements must be considered.</p>			
<p>Gender re-assignment (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)</p>				<p>√</p>
<p>Marriage and Civil Partnership (please include associated aspects: caring responsibility, potential for bullying and harassment)</p>				<p>√</p>
<p>Pregnancy & Maternity (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)</p>				<p>√</p>
<p>Race (please include: ethnicity, nationality, culture, language, gypsy, traveller)</p>				<p>√</p>
<p>Religion and belief (please include: Buddhism, Christianity, Hinduism, Islam, Judaism, Non conformists; Rastafarianism; Sikhism, Shinto, Taoism, Zoroastrianism, and any others)</p>				<p>√</p>

Sex (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				√
Sexual Orientation (please include associated aspects: safety; caring responsibility; potential for bullying and harassment)				√
Other: Social Inclusion (please include families and friends with caring responsibilities; people with health inequalities; households in poverty; refugees and asylum seekers; rural communities; people you consider to be vulnerable)			√ +ve impact intergenerational opportunities if the public and school library was a shared space √-ve if some people were unable to access the library if it was in a different location	

Decision, review and monitoring

Decision	Yes	No
Part One ESIIA Only?		√
Proceed to Part Two Full Report?	√	

If Part One, please now use the boxes below and sign off at the foot of the page. If Part Two, please move on to the full report stage.

Actions to mitigate negative impact or enhance positive impact of the service change
<p>Age +ve Positive impact of a library location at Church Stretton School should be enhanced through publicity and promotion to encourage usage from families with children who may not currently be active members.</p> <p>Age -ve Needs a full report following further consultation</p> <p>Disability -ve Needs a full report following further consultation</p> <p>Social inclusion +ve Positive impact of a library location at Church Stretton School should be enhanced through the opportunities for intergenerational activities and ventures that a public and school library in a shared space could offer.</p> <p>Social inclusion -ve Needs a full report following further consultation</p>

Actions to review and monitor the impact of the service change**Before final decision is made on service change**

- Consultation period to be held between 2nd February and 16th March 2015.
- Survey on current library users' travel arrangements to be held during the consultation period.

After final decision is made on service change

- Users of the library service, both current and new should be involved in the design and delivery of any changed service and also play an important critical friend role in the ongoing delivery, e.g. Working Groups, Advisory Groups or similar.
- Ongoing monitoring of any changed service by library staff and library service managers.

Scrutiny at Part One screening stage

People involved	Signatures	Date
<i>Lead officer carrying out the screening</i>	Kate Garner	02/02/15
<i>Any internal support</i>		
<i>Any external support</i>		
<i>Head of service</i>	Michael Lewis	02/02/15

Sign off at Part One screening stage

Name	Signatures	Date
<i>Lead officer's name</i>	N/A	
<i>Head of service's name</i>	N/A	

Shropshire Council Part 2 ESIIA: full report**Evidence used for assessment of the service change: activity record**

- Analysis of the consultation
- Analysis of the targeted engagement
- Analysis of the survey on the travel arrangements of library users

Specific consultation and engagement with intended audiences and target groups for the service change: activity record

A plan was created and delivered to ensure that older people, people with disabilities and young people were engaged with specifically through the consultation period and that either their feedback on the proposals was gathered directly or that the ongoing consultation and the opportunity to respond the proposals within it was promoted.

Further and ongoing research and consultation with intended audiences and target groups for the service change: activity record

Following any service change the following activity can be used for ongoing research and consultation –

- analysis of library user data to assess any change in membership
- feedback from library service users
- an Advisory Group to engage with members and non-members and raise concerns and ideas for on-going change on both the design of the building and the activity that takes place there
- a Working Group to address the accessibility issues identified through the consultation and engagement work

If a specific intervention is put in place to mitigate a known effect of the change in service, e.g. support with transport to the library if it was located at Church Stretton School, then on-going feedback from users of this intervention would be sought to ensure that it is as effective as possible.

Full report assessment for each group

Please rate the impact as you now perceive it, by inserting a tick. Please give brief comments for each group, to give context to your decision, including what barriers these groups or individual may face.

Protected Characteristic groups and other groups in Shropshire	High negative impact	High positive impact	Medium positive or negative impact	Low positive or negative impact
Age (please include children, young people, people of working age, older people. Some people may belong to more than one group e.g. young person with disability)			√ -ve impact on those people unable to access the library in a different location due to their age. Mitigation through additional transport arrangements must be considered	
Disability (please include: mental health conditions and syndromes including autism; physical disabilities or impairments; learning disabilities; Multiple Sclerosis; cancer; HIV)			√ -ve impact on those people unable to access the library in a different location due to a disability. Mitigation through additional transport	

			arrangements must be considered.	
Gender re-assignment (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				
Marriage and Civil Partnership (please include associated aspects: caring responsibility, potential for bullying and harassment)				
Pregnancy & Maternity (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				
Race (please include: ethnicity, nationality, culture, language, gypsy, traveller)				
Religion and belief (please include: Buddhism, Christianity, Hinduism, Islam, Judaism, Non conformists; Rastafarianism; Sikhism, Shinto, Taoism, Zoroastrianism, and any others)				
Sex (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				
Sexual Orientation (please include associated aspects: safety; caring responsibility; potential for bullying and harassment)				
Other: Social Inclusion (please include families and friends with caring responsibilities; people with health inequalities; households in poverty; refugees and asylum seekers; rural communities; people you consider to be vulnerable)			√ +ve impact intergenerational opportunities if the public and school library was a shared space √-ve if some people were unable to access the library if it was in a different location	

ESIA Full Report decision, review and monitoring

Summary of findings and analysis - ESIA decision
Church Stretton Library relocation ESIA decision
To make changes that will remove or reduce the potential of the service change to adversely affect any of the Protected Characteristic groups and those who may be at risk of social inclusion.
Through its consultation and engagement work Shropshire Council recognises that the Protected Characteristic Groups of age and disability and Social Inclusion could be negatively impacted by

Church Stretton library moving to Church Stretton School and a joint public and school library created there. Through the delivery of the action plan summarised below and attached in full, the council believes that these negative impacts can be mitigated and the positive impacts can be enhanced.

The council is working with partners to re-design existing face-to-face customer-focused services, including its branch libraries to provide places where residents can access services and get the information and advice that both helps them and enables them to help others within their community. This joint-working and co-creation approach is being taken across the county, and services are being redesigned to be delivered by others in flexible ways that best suit their locality and meet the individual needs of people ensuring that those who have specific needs can access services appropriately.

We want to align the future of our libraries with our commitment to locality commissioning, community asset/service transfers and to building resilient communities. If libraries stay directly under council management, then it is likely that our imperative to reduce their operational costs will result in a radical reduction in opening hours or the closure of some. We will have lost the opportunity to impact on a wider set of outcomes and it will become more challenging for us to deliver the services locally that make a difference to people's lives.

The redesigned library service will result in a range of different delivery activities including face to face provision, digital and virtual provision and an outreach programme targeted at specific groups. Alongside this change the network of library buildings will be reconfigured.

The recommendations within the decision report will enable Shropshire Council to meet its statutory duty to deliver library services. The recommendations do not propose the closure of the public library or a reduction in the service, they propose relocation of the public library and a model of delivery that is sustainable at a time of tremendous change in public services.

The library service in Church Stretton should reflect the vision for a transformed library service as described in Shropshire Council's Transformation Challenge Award (TCA) bid. The school is located in a natural hub of activity that also contains the primary school, the leisure centre, the Children's Centre and the pre-school nursery. There is real opportunity for the users of this hub of services – who may not be current library members - to benefit from the relocated library service proactively providing the information, advice and guidance and prevention services for mental and physical well-being for all. A Health Zone with the range of Books on Prescription and reminiscence resources will be a key part of the new library service and valued activities such as Time to Listen will continue.

Another element of the TCA bid is the development of Community Connectors. Community Connectors will transcend services, organisations and sectors, but will be specific to a locality. They will be helpful, knowledgeable, friendly and interested people based in communities who know about everything that is going on in places – community and voluntary-wise and have the attitude and aptitude to match people's interests and needs with these. As part of a community's team of first line of support they will also have a knowledge and understanding of the service delivery in their locality and will have a relationship with the people delivering these services that mutually adds benefit to their work. They will be part of an early help team that could also include, amongst others, those delivering information, advice and guidance services, library staff, customer service staff, Community Enablement Officers, town/parish council officers, Community & Care Co-ordinators and volunteers. In Church Stretton the Community Connector role would work with activities across the town to link up people with services – specifically focussing on building connections between the library and other places of activity.

All of the above must be done in a manner that complements, adds value to and involves existing provision in Church Stretton, such as Mayfair Community Centre.

Shropshire Council will also ensure that there are processes in place for continuous engagement and consultation with library users to ensure that the new library is doing the things that people want it to do and benefit from – a continuing shaping and developing of what happens there.

Delivery of the recommendations within the decision report will result in the opportunity to maximise revenue savings for the council as the proposal to relocate the library to the school will provide a maximum return on the future revenue costs of delivering a library service in Church Stretton, the opportunity to create a modern, sustainable and accessible library service in Church Stretton that reflects the council's vision for a transformed library service as described in the its successful TCA bid and the opportunity to utilise TCA funding in 2015/2016 and contribute to the successful delivery of the wider Community Hub programme in Shropshire.

Shropshire Council believes that there are many opportunities to develop positive actions to address the concerns that have been raised through consultation and engagement being raised in relation to the proposal around age, disability and social inclusion, and that through working with users of both the public and the school libraries, the community and local partners any potential negative impact can be addressed and mitigated.

Summary of actions to mitigate negative impact or enhance positive impact of the service change – full Action Plan attached.

Age -ve	<p>Creation of a Working Group to address accessibility issues raised through the consultation</p> <p>Creation of a satellite library in town centre</p> <p>Continuation of the Home Library Service</p> <p>Creation of an Advisory Group to play an active part in the design of the new shared library space</p> <p>A programme of 'getting to know the new library' familiarisation activities</p> <p>A programme of staff training to ensure all staff have the skills and knowledge to work with all age groups</p>
Age +ve	<p>Development of the Health Zone and associated resources in the library</p> <p>A programme of publicity and open sessions to encourage new members</p>
Disability -ve	<p>Creation of a Working Group to address accessibility issues raised through the consultation</p> <p>Creation of a satellite library in town centre</p> <p>Continuation of the Home Library Service</p> <p>Creation of an Advisory Group to play an active part in the design of the new shared library space</p> <p>A programme of 'getting to know the new library' familiarisation activities</p> <p>A programme of staff training to ensure all staff have the skills and knowledge to work with all age groups</p>
Disability +ve	<p>Development of the Health Zone and associated resources in the library</p> <p>A programme of publicity and open sessions to encourage new members</p>
Social inclusion -ve	<p>Creation of a Working Group to address accessibility issues raised through the consultation</p> <p>Development of the Community Connector role to link the library and its users with other activities and provision in the town</p> <p>Provision to be made for existing groups and volunteers and attention paid to meeting their needs</p>
Social inclusion +ve	<p>A programme of intergenerational activities to maximise the benefits of the shared library</p>

Consultation and engagement results

Outcome of the formal consultation

325 formal consultation responses were received either through hard copies left at one of several collection points in the town, or through an on-line survey. 81.85% or 266 of responses were against the proposal and 18.15% or 59 responses were in favour of the proposal. The response rate of 325 is 22% of the library's 1494 (February 2015) active members and 5% of the library's 6388 registered members. Key themes or concerns have emerged and these are summarised below and the council has responded to these with its decision report.

	Theme	No. of times mentioned	% of the total responses where this theme is mentioned
1	Distance from the town centre having a negative impact on accessibility	112	26.73%
2	The town centre location is valuable and should be kept	62	14.80%
3	Concerns about design, size, opening hours, disability access and general accessibility of the new library	60	14.32%
4	Concerns over safeguarding	41	9.79%
5	Concerns over the sustainability of the library at the school	35	8.35%
6	Concerns over the parking provision	31	7.40%
7	Concerns over the transport provision proposals	29	6.92%
8	Concerns over not being able to combine a visit to the library with other town centre activities leading to a reduction in usage	19	4.54%
9	Value attached to the present public library staff	17	4.05%
10	Concerns over the impact on local trade	13	3.10%
	Total	419	100%

A response to the consultation has also been received from the Church Stretton Library Support Group and Shropshire Council notes the time and energy that members of the group have put into The creation of its response, and notes its content as part of the consultation process.

The council has responded to many of the points raised in the document through this updated Equality & Social Inclusion Impact Assessment and the associated Action Plan. A summary of key responses, clarifications and corrections have been by the council as part of the Decision Report and an attached Appendix

It is the council's view that there has not been a fundamental change to the proposal it made in its consultation process – to relocate Church Stretton library to Church Stretton School to create a shared public and school library on the grounds that it is the most appropriate option to deliver a sustainable library service for the town.

It is also the council's view that sufficient evidence has been made available to enable consultation respondees to consider the proposal being made and in a couple of instances where it has not been able to provide very specific information about staffing costs or future plans for the library building, the reasons for this have been explained.

Finally, it is the council's view that sufficient evidence has been made available to enable consultation respondees to consider the proposal being made.

Summary of targeted engagement work

A plan of additional engagement work relating to the ESIA is attached to the Decision Report as an Appendix. The summary table below give the feedback received from conversations about the proposal to relocate the library service to the school held with students at the school, the Library Reading Group, the Library Local History volunteers, the Home Library Service volunteers and people with disabilities who attend day services at the Mayfair Centre.

Group	No.	Representing	Comments	Alternative proposals
Church Stretton School House Council Representatives	25	Young people	Would like free wi-fi, would like the fact the library will be bigger Should have solar panels fitted on the new library space – it should be eco-friendly Role for student librarians There should be a modern style - bean bags, comfy chairs, places for internet use There should be new, good computers Should be a minibus to pick up people Try and make it more accessible The community can become more involved with young people Opportunities for volunteers Would like the library to have more of a range of books and to be a bit bigger E-books should be introduced	None
Library Reading Group	10	Library group	Distance – for some reading group members the school would involve a longer walk. Others would have to drive so increasing carbon footprint. Those who would have to drive felt that parking would be a problem. Concerned there would not be sufficient space in the library for the group to meet. Lunchtime closure and avoiding beginning/end of the school day would limit when the group could meet. Concerned that the school would not be committed to supporting the reading group service – should be included in any SLA.	Could the school run the library but keep it where it is?

Library Local History Volunteers	6	Library volunteers	<p>Concerned about public being able to access the computers when they are in use by the school.</p> <p>Feel that the school lack awareness of what the Local History volunteers do. There would be no commitment from the school to support the volunteers. Concerned that there would be no designated space in the new library for Local History stock, or table space for going through documents etc with customers.</p> <p>Concerned there would be no space for the microfiche and microfilm readers. Felt that many of their enquiries came from people who happened to have come in to the VIC and were directed to the volunteers for further info. Would not get this at the school.</p> <p>Highlighted the need for printing and photocopying facilities.</p> <p>The school would not publicise the service sufficiently.</p> <p>Would the volunteers still be able to communicate with customers via email and telephone from the school?</p> <p>Concerned there would not be enough space for the Local History materials as some of them are quite large eg: Tithe maps.</p>	None
Home Library Service Volunteers	3	Library volunteers	<p>Extra distance for volunteers who walk would make it difficult, particularly when carrying bags of books.</p> <p>Service users currently have a familiarity with the existing building and layout. This would be lost at the school. Having the service based at the school would make it difficult to recruit new volunteers because people wouldn't want to be involved with the school.</p> <p>Lunchtime closure and avoiding school drop off/pick up times would make it harder for volunteers to fit in their visits.</p> <p>Existing library staff support volunteers in their role – this could be lost at the school.</p> <p>Concern there would not be the breadth of stock if the library were located at the school.</p> <p>Existing library staff are a vital link between volunteers/service users. This could potentially be lost.</p>	Could the Mayfair Centre host a collection of large print/audio in addition to what is held at the library (if it moves to the school)
Church Stretton Day Services	9	Disabled people	<p>Less likely to visit to due distance</p> <p>Safeguarding concerns around the public at the school</p>	None

			The library is part of the community in the town centre - easier for tourists to access and local people Is the size going to be reduced?	
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Shropshire Council has taken the issues raised through this engagement work into consideration and they have informed the creation of the ESIIA Action Plan, which shows how potential areas of negative impact can be mitigated and how areas of positive impact can be enhanced.

Travel survey

A travel survey of library users has been carried out during the consultation period and the details of 102 journeys have been gathered. The full survey results are listed as Background Paper 9. In summary –

- 19 people use a car now and would use a car to get the relocated library
- 26 people walk now and would use a car to get to the relocated library
- 21 people walk now and would walk to get to the relocated library
- 3 people walk now and would use the bus to get to the relocated library
- 3 people use a car now and would walk to get to the relocated library
- 2 people cycle now and would cycle to get to the relocated library
- 11 people walk now and say that they wouldn't go to the relocated library or would have difficulty getting there

Journeys to the library building	Potential journeys to Church Stretton School
102 journeys	102 potential journeys
25 people used a car	45 people would travel by car
62 people walked	24 people would walk
	3 people would travel by bus
2 people cycled	3 people would cycle

57 postcodes were extracted from the survey responses. 46 of these were a greater distance from the school than the library building and 11 were a shorter distance. For the people who completed the survey the average difference in journey length between their home and the library building and their home and the school is 323m one way and 646m for a return journey – this would be using roads to walk or drive. It is recognised that at the moment library users park at the central car park and walk to the library – a journey of 322m/644m. Walking from the car park to the school would increase their journey to 800m/1.6km.

Shropshire Council and Church Stretton School are jointly committed to effectively addressing this issue. The opportunities to mitigate the impact on library users of the change in location and potential greater distance to travel are shown in the ESIIA Action Plan.

Alternative proposals made through the consultation

271 consultation responses included alternative proposals and the most common proposals, 260 in total, have been summarised in the following table, which shows the most common alternative proposals and the percentage of the total responses where each is mentioned. The council has responded to these alternative proposals within its decision report.

Proposal	No. of times mentioned	% of the total responses where each alternative proposal is mentioned
Run the library as charitable trust, a Community Interest Company, or as community-run organisation	52	20%
Leave the library where it is with no change	25	9.62%
Relocate the library to another town centre location	22	8.46%
Reconfigure the library building space to keep the library service there and generate income from alternative use of the remaining space	37	14.23%
Reduce hours and reduce the service	33	12.69%
Fundraising or introduction of fees, subscriptions or charges	27	10.42%
Raise council tax	22	8.46%
Increased use of volunteers to run the library service	25	9.62%
Support for CSLSG proposal	17	6.5%
TOTAL	260	100%

Alternative proposals have also been made by Church Stretton Library Support Group and Shropshire Council notes the time and energy that members of the Church Stretton Library Support Group have put into the creation of these alternative proposals and notes its content as part of the consultation process.

The council has assessed these alternative proposals and its response to them is attached to the Decision Report.

Scrutiny at Part Two full report stage

People involved	Signatures	Date
<i>Lead officer</i>	Kate Garner	19/03/15
<i>Any internal support</i>		
<i>Any external support</i>		
<i>Head of service</i>	Michael Lewis	19/03/15

Sign off at Part Two full report stage

Signature (Lead Officer)	Signature (Head of Service)
Kate Garner	Michael Lewis
Date: 19/03/15	Date:19/03/15

Appendix: ESIA Part Two Full Report: Guidance Notes on Action Plan

Action plan is attached